

Top Doctors, a global company that connects patients with top healthcare specialists, commissioned Survation to undertake this survey of Londoners to develop a better understanding of the current healthcare environment and support those who require specialist healthcare.

The survey of 16 questions was carried out between the 6th and 12th September 2017 via an online panel of 1,034 people over the age of 18. Those surveyed were residents of London’s 33 boroughs and the results were divided into North, East, South, West and Central regions. Those surveyed were also asked their sex, age, 2017 vote, socio-economic group and ethnicity. Targets for weighted data were derived from the Office for National Statistics 2011 Census data, the results of the 2017 General Election and the results of the 2016 EU Referendum.

Percentage of Londoners who have private healthcare AGE BREAKDOWN

Percentage of Londoners who:	18-34 years	35-54 years	55+ years	Total
Have private health insurance	41%	30%	20%	31%
Have private health insurance through their employers	21%	17%	6%	15%
Have private health insurance through a personal plan	15%	11%	13%	13%
Have both private health insurance through their employers and a personal plan	5%	2%	1%	3%
Have made a claim using their private health insurance	50%	39%	65%	48%
Have paid to see a specialist doctor or consultant for themselves	30%	18%	15%	21%
Have paid to see a specialist doctor or consultant for their child (under 18)	40%	23%	20%	30%

How long Londoners are prepared to wait for various medical issues

AGE BREAKDOWN

Percentage of Londoners who:		18-34 years	35-54 years	55+ years	Total
Would be prepared to wait to see a specialist for heart-related conditions	1-2 days	51%	58%	61%	56%
	Less than a week	78%	77%	88%	80%
Would be prepared to wait to see a specialist for diabetes and endocrine-related conditions	1-2 days	36%	30%	26%	31%
	Less than a week	69%	65%	53%	63%
Would be prepared to wait to see a specialist for gastrointestinal conditions	1-2 days	45%	36%	30%	38%
	Less than a week	69%	65%	58%	65%
Would be prepared to wait to see a specialist for blood-related issues	1-2 days	41%	36%	25%	35%
	Less than a week	69%	66%	53%	63%
Would be prepared to wait to see a specialist for cancer treatment and diagnosis	1-2 days	56%	57%	56%	56%
	Less than a week	72%	76%	81%	76%
Would be prepared to wait to see a specialist for neurological disorders	1-2 days	48%	47%	41%	46%
	Less than a week	72%	69%	64%	69%
Would be prepared to wait to see a specialist for respiratory conditions	1-2 days	43%	46%	34%	41%
	Less than a week	65%	68%	60%	65%
Would be prepared to wait to see a specialist for urinary conditions	1-2 days	40%	34%	29%	35%
	Less than a week	65%	65%	64%	65%
Would be prepared to wait to see a specialist for childhood illnesses and conditions (for those with children under 18)	1-2 days	42%	54%	26%	48%
	Less than a week	68%	75%	61%	71%

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